into signing these agreements; right?

A It's certainly a market share that would be consistent with you having market power, yes. When I look at the rates, then, of course, it's clear that you're exercising that market power. And when I look at the competitive -- the competitive activity that is occurring under those rates, it's obvious as to why you would want to -- to exercise that market power. Your own CFO has told Wall Street you expect to get all these customers back. It's just inconsistent with your CFO going to Wall Street and telling them, under Securities Exchange disclosure laws, that you expect to get all these customers back as retail, you know --

CHAIRMAN WISE: Can you document that, Mr. Gillan?

THE WITNESS: Yes, it's in my testimony.

Ironically, I opened it to the page. Page 41.

CHAIRMAN WISE: In what context was that said?

THE WITNESS: There was a Wall Street analyst

meeting that Reuters was covering. The -- we can provide a copy of the article. Each of the -- a variety of CFOs were addressing them as to the likely fallout from having the Commission's TRRO decision. And that was the -- the statement attributed to I think it was Mr. Dykes.

BY MS. FOSHEE:

Q Mr. Gillan, for that to be true, BellSouth's

retail lines would have had to increase over the last yearand-a-half; right?

A No.

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Q How no?

A Well, because, wholly aside from this, you are experiencing some decay in your retail lines as people get rid of second lines, go to DSL service, some -- some have gone to wireless, some have gone to some cable providers. So you have some decay in your retail lines generally. So the fact that you're seeing UNE-P lines go back to you doesn't necessarily mean that you're going to see a net gain in your retail lines unless the loss is being offset by the -- by the gain.

Q So, despite the fact that the data, in fact, shows over the last year-and-a-half that BellSouth's retail lines have declined, you still take the position that we have somehow driven these folks out of business by taking all these UNE-Ps back; right?

A Well, the point is, is that carriers are dropping out of the UNE-P business. There's no -- I mean, this isn't like we're debating it. This is a fact. I mean, AT&T's announced it, MCI's announced it, ITC^DeltaCom has supplied that to you in a discovery response. Those -- the lines don't go away. And since you're basically the other choice available to these customers, they're either going

-- they're going to you; or, in rare instance, they may be going to a cable company or just giving up phone service altogether.

But what we're generally talking about in the UNE-P marketplace is POTS customers. And that was how people provided POTS in competition to you. And, by and large, the only provider of POTS service is you.

Q And your testimony is that it's a rare instance that people are giving up their wire line phone altogether?

Is that right?

A It's a relatively rate instance. It's around -- I believe the last set of studies that I've seen from the Census Bureau, and actually the Centers for Disease Control, which is a whole separate issue, indicates that it's -- it's somewhere in the six to ten percent range. It's heavily concentrated in younger populations. I think it's something like 40 percent of the people who have given up their cell -- have given up a wire line phone for a cell phone have a roommate. So, I mean, you -- you kind of understand the demographic that we're talking about.

It is occurring, yes. Is it occurring among a relatively small population group? Yes, according to at least studies done by unbiased agencies.

Q Let's go back to the members of CompSouth that you contend you know. Not one of the eight CompSouth members

who did not sign a commercial agreement filed testimony in 1 their proceeding -- in this proceeding that they were 2 coerced to sign this agreement, did they? 3 Coerced? Well, no. But I think you're -- you're -- you're using the word "coerced." I never used the word 5 "coerce." I used the word "no choice," "no option." 6 7 0 Okay. "Coerce," to me, would be you and Guido show up 8 and, you know, with a blackjack you get them to sign it. On 9 the -- the alternative is you just show up with your lawyers 10 and a \$7 rate and the guy looks around and sees no other 11 It's a form of coercion, but I wouldn't use the 12 option. 13 term. Is there any one of the eight clients who you 14 purport to represent that is -- that has signed a commercial 15 agreement, that's here testifying that they had no choice 16

- but to sign our agreement?

 A Well, each -- all of the -- all of the companies--
 - Q Yes or no, please, and then you can explain.
- A I am their witness. So all of them are here testifying as to the facts in my testimony.

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- Q But none of them have said, "I, CLEC X, had no choice but to sign this agreement"; correct?
- A Ms. Foshee, there is not a single provider of wholesale local switching in the southeast. Not one. So

the -- there is no question that if they wanted to continue to serve this customer base by leasing switching, that there is only one place to buy. You.

Now, their other option is to abandon the customer base high and dry, pull out of the marketplace. We can argue semantics as to whether that's no choice or they had a choice to just walk away from the market entirely. But the fact doesn't change. You are the only provider of wholesale switching in the BellSouth region, general -- you know, generally. And you're certainly the only provider that has all these loops connected to those switches so that a customer can change service providers without them having to go through physical service rearrangements.

Q And the analysis you just underwent ignores selfdeployment, which is the fact upon which the FCC relied to find no impairment; right?

A Yes. But that's also why the FCC can't possibly have concluded that there's enough competition to -- to protect customers and carriers from your pricing decisions, because all of the lines we're talking about aren't being self-deployed. They're lines that are being served on your switches.

Q Okay.

A And they're carriers in this that are seeking a way to serve those lines without self-deployment.

1	Q But you do agree that the FCC found, and it is now
2	a fact, that the that CLECs could self-deploy switching;
3	correct?
4	A Well, I'll I'll agree that the FCC
5	Q Is that yes or no?
6	A No. I will agree only that the FCC found that. I
7	will not necessarily agree that that made it a fact.
8	Q Okay. Excuse me one second.
9	Now, what I want to do, and the reason that this
10	issue of this alleged arm's length negotiation is important
11	is because it takes us to paragraph 664 of the triennial
12	review order. Do you have that in front of you?
13	A Yes. It might take us there.
14	Q Okay.
15	MS. FOSHEE: Mr. Chairman, I apologize. My nanny
16	is sick, so my children are at various locations, which is
17	why I have my phone on. I turned it off.
18	CHAIRMAN WISE: You had to farm them out?
19	(Laughter.)
20	MS. FOSHEE: Basically, anyone who would take
21	them.
22	BY MS. FOSHEE:
23	Q Okay, paragraph 664 of the TRO. Can we agree that
24	the FCC said that the existence of an arm's of arm's
25	length commercial agreements can prove that the rates in

those agreements are just and reasonable?

- A It might be able to prove it.
- Q And it proves it, in fact, if the agreements are arm's length; correct?
 - A No.

Q Okay, what else is it that you have to show?

A Well, the entire phrase says, "might satisfy the standard." It doesn't indicate what conditions would be needed for it to be able to satisfy it. An economist would say if there was sufficient competition among providers of wholesale switching, for instance, that you believe that that competitive market was producing a just and reasonable rate, then a B-O-C, a BOC, BellSouth, might be able to satisfy the standard with that kind of evidence.

But that type of analysis would require that

BellSouth be a price taker. I mean, I'm sure you've heard

that term in principles of economics, that in a competitive

market firms are price takers.

You're not a price taker. You can't find a single carrier, nor can I, against which you compete. You didn't take the price from the market, you set a price.

- Q And what that goes to, Mr. Gillan, is the question of whether they are arm's length agreements; right?
- A I think it partially goes to that. But the FCC doesn't say, "might satisfy this standard, but it has to be

-- it all hinges on whether it's arm's length." I mean,

certainly that's part of what it would have to be. But I

think it goes beyond. I mean, and part of arm's length

requires that carriers, purchasers have choices and

alternatives. So it essentially we might be saying the same

thing.

Q Right.

A But it goes back to you might be able to prove this if you were able to prove a competitive market. You did not prove a competitive market; you didn't even attempt to prove a competitive market in this proceeding, nor elsewhere, ever. You've never found another carrier.

Q Okay, I understand that your position is that they have to be -- in order to be an arm's length agreement, you have to have what you call the competitive market. But can we agree that the FCC has said that the test is that if you have arm's length agreements with similarly situated purchasing carriers, that proves that the -- that the rates in those agreements is just and reasonable; right?

A No. No, Ms. Foshee. And I realize that the term "might" is disturbing to you. But the term "might" characterizes the entire standard. There might be conditions where that would be sufficient. The FCC did not articulate all the conditions or any of the conditions, really, as to what would -- as to what conditions would be

necessary for that type of proof to be satisfactory.

I'm telling you as an economist that that would be true if you were in a competitive marketplace; but a competitive marketplace would be driving your rates towards cost. And as even Dr. Taylor acknowledged, they would likely be driving your rates towards incremental costs, not average costs. And, in effect, the rate we're proposing is higher than that incremental cost, so it's likely higher than the rate you would pay in a competitive marketplace.

But we don't -- we don't even have a dispute here as to whether there's a competitive marketplace. You can't have a competitive market without any competitors. And that's the situation that you find yourself in.

Q Well, under your analysis where the only thing that is a competitor is another provider of wholesale switching; right? I mean, you utterly ignored self-deployment; correct?

A I'm ignoring self-deployment for purposes of establishing a market price for switching for carriers that are looking for a wholesale provider. The dispute here is that you are obligated, under Section 271, to be a wholesale provider of switching. You want to claim that your rates are just and reasonable, even though there are no other providers, and you didn't look at any market information from those other providers to set the rate.

I do not believe that self-deployment is sufficient or the threat of self-deployment is at all sufficient to justify -- to constrain you from charging unreasonable prices. In fact, if self-deployment was really such a great constraint on your behavior, we wouldn't see 91 percent of these lines signing up with you to buy switching. Some of them would be going -- a big chunk of them would be going to some other provider. Why would somebody who can self-provide not open up their switch to other wholesalers? There's obviously a problem here. And I don't think it's plausible at all to believe that the threat that someone will go out and self-deploy a switch is sufficient to police you from charging unreasonable rates for switching.

Q So you disagree with the FCC, I think it's fair to say; right?

A Oh, that's absolutely unfair to say. Because the FCC never reached the conclusion that you're trying to assert here. The FCC never said self-deployment was going to create sufficient competition to police your pricing behavior. The FCC only pointed to self-deployment for non-impairment. And non-impairment is not the same as there's enough competition in the marketplace for wholesale inputs to prevent BellSouth from having market power in that marketplace.

Q What number of commercial agreements, in your

opinion, would have been the right number?

A I don't think that you can count the number of commercial agreements. I think --

- Q I mean, I assume if we had zero you would have said, "Well, of course you have zero. Your rate's too high."
 - A That would probably be an answer. But I think --
- O You know, we have -- we have --
- A -- if you'd let me answer instead of answering for me --
 - Q Sorry.

A -- I don't -- as I've indicated in the testimony, counting commercial agreements is never going to tell you anything. I think you have to look in and say, "All right, what is happening in this market?" Because counting commercial agreements is -- leads you to exactly the falsehood that you're identifying. Zero says that your price is so high, no one is even bothering. But having all the commercial agreements is also a sign of market power, which means you have the ability to charge prices that are too high.

so I believe you have to look into that marketplace, look at those prices, make a judgment as to whether they're reasonable or not against the cost measure.

Are these monopoly type prices, or are these competitive

type prices? And part of that is: What's happening to the lines in the marketplace? In this instance you've had 450,000 of these lines disappear in six months. Not disappear, but drop off from commercial agreements. Now, that's an enormous reduction in competitive activity.

The -- the fact here is, is that there is a price at which you are effectively avoiding your obligation to provide local switching. The consequence to you -- for you of charging prices that are too high is not that you have less profit than you would have; it's that carriers can't compete, they can't serve the customer, and the customer comes back to you. As long as that's the incentive structure here that -- that the consequence to BellSouth from charging prices that are too high is that they just get the customer back, then there's no effective police mechanism here, and that's why we're here before the Commission.

Q Mr. Gillan, I'm going to ask you a "yes or no" question, and I need you to answer it that way, and then you can explain.

Did the FCC put forth a possible test that said if there are -- if there are arm's length commercial agreements in existence, that can prove that the rate in those agreements is just and reasonable? Yes or no.

A Yes, they identified that as a possible test.

Now, we don't have in this proceeding, other than you, any CLEC, whether it's one of the eight CLECs who don't -- doesn't have a commercial agreement, represented by you, or any of the other almost 150 CLECs who have signed these agreements, in here testifying that they didn't have a choice; that they signed this because they had no choice; right? I am the only witness for all the active CLECs in the regulatory arena in -- in Georgia, to my knowledge.

Q Oh, so you're representing more CLECs than those that are in CompSouth?

A I said the CLECs that, to my knowledge, are active in regulatory issues. Those are the ones who have generally come together under CompSouth. There may be other CLECs that periodically appear before the Commission. But in terms of the -- the CLECs that have banded together to represent the competitive position, I am their representative today.

Q Are you aware that for a period of time this Commission reviewed and approved BellSouth's commercial agreements as 252 agreements?

A I'm aware that you've alleged that they've reviewed and approved them, yes.

Q Oh, so it's your contention that they didn't review them before they approved them?

A I am aware that there is a claim that they approved them. I'm not aware as to what level of review they conducted to them.

Q Okay. Do you agree that Section 252 requires

- Q Okay. Do you agree that Section 252 requires negotiated agreements to be in the public interest to be approved?
 - A I need to see Section 252.
 - Q Okay.

- A I think that's correct, but I'd like to see it.
- Q Sure. It's 252(e), "Approval by state commissions. An agreement (or any portion thereof) adopted by negotiation" under this subsection -- you may only reject it if an agreement adopted by negotiation, "the implementation of such agreement or portion is not consistent with the public interest, convenience, and necessity."

So can we agree that to approve an agreement under 250 -- a negotiated agreement under 252, it must be consistent with the public interest, convenience, and necessity?

Mell, it's actually written in the negative. I mean, I'm not going to argue the semantics with you.

Obviously this says what it says. But Congress chose to write it in terms of what type of standard they've had to find in order to reject. They didn't actually write it in

terms of what you had to do in terms -- to approve it. 1 Okay. Can we agree that a state commission may 2 only reject a negotiated agreement if the implementation of 3 such agreement is not consistent with the public interest? 4 Yes, that's what this says. Α 5 Okay. Now, you've testified here enough, I'm 6 sure, that you're familiar with the pricing standard in 7 Georgia. 8 9 Α Can you direct me to something? 10 Q Sure. MS. FOSHEE: I can speed this up if I can approach 11 12 the witness. What I'm directing you to is O.C.G.A. 46-2-23, 13 0 which is the rate-making power of the Commission and special 14 provisions concerning telecommunications companies. 15 see subsection (a) of that statute it says, "The Commission 16 shall have exclusive power to determine what are just and 17 reasonable rates and charges to be made by any person, firm, 18 or corporation subject to its jurisdiction." 19 Α That's what this says --20

Okay. Q

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-- in its partial copying form. Α

So the state law in Georgia sets the Okay. 0 pricing standard in Georgia as just and reasonable; correct?

It's not uncommon for most state public Α

utility statutes to adopt the just and reasonable standard.

Q Sure. Absolutely.

So we've got 252 which requires to be approved; and that an amendment, must be in the public interest.

A May only reject.

Q Okay. Under Georgia law, the prices must be just and reasonable. And so, therefore, wouldn't you agree that agreements approved by this Commission, to be consistent with the public interest, had to meet the pricing standard of just and reasonable?

A No, I don't actually -- I don't actually think that -- I think you just conflagated, if that's the way that word is actually pronounced and/or spelled. I'm not sure that the requirements of 46, dot, 2, dot, 23 which is in state law actually apply to decisions rendered under the federal act. Normally you would object to me answering this question, instead of asking it.

But I'm not entirely clear, based on my limited legal knowledge, that the state law standard actually supercedes the federal process under 252. I kind of thought that there were times the Commission operated under its state law, and some times that it operated under its federal law.

MR. WALSH: Mr. Chairman, at this point could I ask, if we're going to look at part of this statute, that we

look at the entire -- the entirety of this provision. 1 remainder of the statute actually talks about -- the entire 2 thing in Section (b) talks about that the commission is not 3 required to fix and determine specific rates, tariffs, or 4 charges for the services offered by the telecommunications 5 6 companies, and looks at the factors that the commission's going to consider. I think if we're going to ask the 7 witness to look at a particular provision for the record, it 8 should -- the witness should have the entire statute. 9 CHAIRMAN WISE: Would you like for Mr. Gillan to 10 look at the entire thing, or just take notice? 11 MR. WALSH: I think that the witness should have 12 the opportunity to look at the entire -- entire statute. 13 The Commission can take notice. 14 CHAIRMAN WISE: You know, Mr. Walsh, it's great 15 that -- that you're protecting Mr. Gillan here. But I think 16 he's done a -- you know, I think he does a pretty good job 17 Unless himself. He's got his counsel here with him. 18 -- unless you think the Commission needs protecting. And 19 I'm -- I'm not sure that we're going there. 20 MR. WALSH: Okay. I just --21 MS. FOSHEE: Thank you, Mr. Chairman. 22 -- for the record that --MR. WALSH: 23 We'll take notice of the entire 24 CHAIRMAN WISE:

opinion.

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MR. WALSH: Okay. 1 MR. MAGNESS: I'd just say we'll -- I mean, we 2 certainly have no problem taking notice of the entire 3 I think if Mr. Gillan has any problem protecting 4 section. himself, we have the statute book and we can show them to 5 him if this line of legal question continues. But he seems to be doing okay so far, so --7 MS. FOSHEE: Would -- would anybody else like to 8 object? 9 10 (Laughter.) Okay. 11 MS. FOSHEE: CHAIRMAN WISE: Note the laugh, as well, Ms. 12 13 Foshee. MS. FOSHEE: Yeah, thank you. Please put that in 14 15 the record. BY MS. FOSHEE: 16 Okay, let me ask it this way, Mr. Gillan. 17 0 your testimony that this Commission would have approved 18 rates for the consumers in Georgia that were unjust and 19 20 unreasonable? Certainly not knowingly. I mean, the issue here 21 is obviously you file things and the Commission allowed them 22 to -- treated them as approval. Did not reject, you know. 23 We're using this -- the language in the statute. 24

I am not going to go anywhere near a statement

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1 that says that the Commission has rendered a judgment that 2 either compels it to follow that precedent here, or really 3 means that the Commission looked at those rates and made a 4 judgment as to whether they were reasonable. Yes, you have 5 the point that in the statute the Commission should -- would have rejected, had it found that they weren't in the public 6 7 But I think, let's be honest here, it was a much more neutral action than that. And this is the case where 8 9 we're investigating whether those prices are reasonable. And near as I can tell, there is only one set of evidence 10 11 that even addresses the prices in this proceeding, and it's showing that those rates are not reasonable. 12

Q Let's look at loops and transport. I believe you said in your summary something to the effect of that the use of special access for loops and transport was just wrong. I want to go back and look at paragraph 664 again. And understanding, of course, that the paragraph has the word "might," can we agree that the FCC said that a RBOC might prove that its rate for loops and transport is just and reasonable if it is at or below the rate at which the BOC offers comparable functions to similarly situated purchasing carriers under its interstate access tariff.

A Yes, it says that.

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Q Okay. So that is a test that the Commission could use?

A It is a -- it is a possible way to analyze the
rates, yes. And my testimony goes into an extensive
discussion as to why that possible way should be rejected.
But it is a way that the FCC identified.

Q Now, we can agree, I assume, that tariffs under federal law, such as interstate special access tariffs, must be just and reasonable; correct?

A For the purpose for which they were set, yes.

Q Okay.

A Of course, the purpose for which they were set is not local competition.

Q What about intrastate tariffs? Can we agree that under Georgia law intrastate tariffs must be just and reasonable? Yes or no, please.

A Well, based on the partial legal citation you provided me, it would suggest that. I have not analyzed the Georgia law.

Q Okay.

A But, again, special access was used for a very different purpose than as a input to carriers attempting to compete with BellSouth in the provision of local exchange services. And even a finding of just and reasonable for one thing doesn't mean that it's just and reasonable for another.

Obviously the FCC -- the ILECs went back, after

the FCC identified this test, and, for a different purpose, 1 attempted to convince the FCC that they shouldn't be 2 required to make loops and transport available because they 3 made special access available, and the FCC was quite firm in 4 its rejection of the view that special access was sufficient 5 to enable local competition. I think they went so far as to 6 call it a hideous irony, a phrase that I don't recall the 7 FCC using in any other order. 8 Let me talk to you about that, Mr. Gillan. 9 Because I think what you've done, in my opinion, is confuse 10 two parts of the order. The paragraph that you talk about 11 is in the section of the triennial review remand order --12 MR. MAGNESS: Commissioners, Ms. Foshee has now 13 just prefaced this question with her opinion of what the law 14 15 is. 16 MS. FOSHEE: I'll rephrase. And if she has a question --MR. MAGNESS: 17 CHAIRMAN WISE: Please do. 18 MS. FOSHEE: I'll rephrase. 19 BY MS. FOSHEE: 20

Q Mr. Gillan, the portion of the TRRO to which you are referring, that is in the section of the order that talks about the impairment test; is it not?

A Yes.

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O And that is the section in which the RBOCs argued

that special access should be counted in the impairment test as a competitive alternative; correct?

A Yes. And that caused the FCC to have to look at whether or not there was any evidence to suggest that special access rates are sufficient for there to be a competitive local marketplace. And I did include in my answer, however, earlier, that it was for a different purpose. I've recognized that the FCC was talking about impairment, and not just and reasonable.

I also point out to you that it's my testimony that impairment findings and just and reasonable are two different topics, and it's your company's position that they should be treated the same.

Q Sure, we made that argument to the FCC, and the FCC rejected it; right?

A Yes. But I don't think -- I think you failed to see my point. I was pointing out that impairment analysis and just and reasonable analysis can be different, as -- as you're showing in terms of this discussion.

Q Well, what the FCC did -- and I'll be happy to show it to you -- in the TRRO, after it did the impairment test and said, "Um, sorry, RBOCs, you're not allowed to use special access as a competitive alternative for purposes of finding impairment."

It then went on --

1	MR. MAGNESS: Mr. Chairman, I'm going to object
2	again. She's stating her view of what the FCC did in the
3	order. She's not asking the witness questions.
4	MS. FOSHEE: I will ask him a question if I'm
5	allowed to finish.
6	MR. MAGNESS: Well, but
7	COMMISSIONER BAKER: (Presiding) I okay.
8	MR. MAGNESS: the question's prefaced with a
9	speech about what BellSouth's view of what the FCC order
10	did.
11	COMMISSIONER BAKER: Okay, thank you, Mr. Magness
12	I understand.
13	MR. MAGNESS: That's not cross-examination.
14	COMMISSIONER BAKER: Ms. Foshee, you can lead the
15	witness all you want. But, I mean
16	You can lead him. But, you know, I believe
17	don't share you know, Mr. Gillan, I'm sure, can take
18	care of himself, and he's got competent counsel. But, I
19	mean, ask the leading question and
20	MS. FOSHEE: Okay.
21	COMMISSIONER BAKER: and move on.
22	BY MS. FOSHEE:
23	Q Did the FCC, in paragraph 142, and I
24	Do you have the TRRO in front of you?
25	A No, but actually I don't need it for this.

Did the FCC, in paragraph 142, subsequent to the paragraph that you cited in your testimony, state "Specifically for DS1 and DS3 transport, we adopt a 12-month plan to -- for competing carriers to transition to alternative facilities or arrangements, including self-provided facilities, alternative facilities offered by other carriers, or special access services offered by the incumbent LEC."

A Yes, I believe you read that correctly.

Q Okay. And, in fact, with the high cap loops and transport impairment test, that was done on a wire center basis; correct?

A They decided to use a wire center as a proxy for other factors, yes.

Q Okay. But even if the Commission took to heart your criticism that the switching -- the non-impairment finding for switching was done on a nationwide basis, and so it didn't have the necessary granularity, which I believe is an argument you make, that would not at all be true in the case of loops and transport, would it? Because that was done on a wire center basis; correct?

A Ms. Foshee, I haven't a clue where you got a discussion about -- in this docket, in this testimony, anything to do with my discussion about nationwide impairment of switching.

Q Okay, that's -- well, that's good, then. Do you agree, then, that the FCC did find competitive alternatives for switching on a nationwide basis?

A No, I believe that the FCC decided that it would find a -- reach a finding of non-impairment.

Q Okay.

A Now, the FCC has gone to great lengths in the Omaha forbearance order to point out that when it did non-impairment analyses, it was over -- it was deliberately over-inclusive. So it was taking things away from CLECs in more places than they thought -- than -- than it believed that a more detailed, factual analysis would even demonstrate.

But we've never got past the fact that you and I disagree about something more fundamental. The FCC does not say, and has never said, non-impairment means there's enough competition to keep you from charging unreasonable rates for facilities and services used to provide local exchange services. Special access was identified as something that you might look at here. The FCC itself later looked at it and concluded, at least in the terms of -- for impairment, but it concluded that there's no evidence that special access pricing permits you to have a competitive local exchange market.

I think even more fundamental is Congress knew